

Columbiana County Transit Development Plan Survey

RLS & Associates, Inc. is developing a Transit Development Plan for CARTS. The Plan will help CARTS plan and improve its services over a five-year period. Please take our survey to let us know what you think! This survey does not ask you for any information that could be used to identify you. For more information, please contact RLS at (937) 299-5007.

You may also take this survey online by scanning the QR code, or visit surveymonkey.com/r/CARTSplan



1. Where do you live?

- | | | |
|---|------------------------------------|--------------------------------------|
| <input type="checkbox"/> Calcutta | <input type="checkbox"/> Leetonia | <input type="checkbox"/> Salem |
| <input type="checkbox"/> Columbiana | <input type="checkbox"/> Lisbon | <input type="checkbox"/> Salineville |
| <input type="checkbox"/> East Liverpool | <input type="checkbox"/> Minerva | <input type="checkbox"/> Wellsville |
| <input type="checkbox"/> East Palestine | <input type="checkbox"/> New | |
| <input type="checkbox"/> Glenmore | <input type="checkbox"/> Waterford | |
| <input type="checkbox"/> Other (please specify) _____ | | |

2. What is the primary way you travel?

- | | |
|--|--|
| <input type="checkbox"/> A friend or family member drives me | <input type="checkbox"/> Bicycling |
| <input type="checkbox"/> Drive myself | <input type="checkbox"/> Another transportation service (taxi, etc.) |
| <input type="checkbox"/> CARTS | <input type="checkbox"/> Name of service: _____ |
| <input type="checkbox"/> Walking or using a wheelchair | |

3. Do you, or does a friend or family member, use CARTS for transportation?

- Yes, I ride CARTS
- Yes, a friend or family member rides CARTS
- No
- Unsure

4. Please rank, in order of importance, the following changes that could make your public transportation options more appealing to you. Mark the most preferred change as “1”, the second most preferred change as “2,” and so on.

(In this survey, “bus route” means a public bus route that runs on a published schedule with bus stops)

Rank	Change
_____	Provide a bus route connecting Lisbon, Salem and Columbiana
_____	Provide a bus route connecting Wellsville, East Liverpool and Lisbon
_____	Add more drivers and vehicles so CARTS can provide more rides <u>within Columbiana County</u>
_____	Add more drivers and vehicles so CARTS can provide more rides to places <u>outside of the county</u> (for example, Cleveland, Youngstown or Pittsburgh)
_____	Make CARTS pick-up, drop-off and travel times more convenient
_____	Shorten the timeframe for reserving a ride with CARTS (for example, being able to call 1-3 days in advance)
_____	Make more same-day rides available (where you call or use an app to get picked up within a short timeframe)

5. If the option was available, how likely would you be to track the location of your vehicle in real time electronically through a smartphone app or the CARTS website?

- | | |
|--|---|
| <input type="checkbox"/> Very Likely | <input type="checkbox"/> I do not ride CARTS |
| <input type="checkbox"/> Somewhat Likely | <input type="checkbox"/> I ride CARTS, but do not have access to a computer or smartphone |
| <input type="checkbox"/> Unsure | |
| <input type="checkbox"/> Not Likely | |

6. Where do you most often need to travel for work, medical care, shopping, or other reasons?

- | | | |
|---|---|--|
| <input type="checkbox"/> Boardman | <input type="checkbox"/> East Palestine | <input type="checkbox"/> Pittsburgh area |
| <input type="checkbox"/> Calcutta | <input type="checkbox"/> Leetonia | <input type="checkbox"/> Salem |
| <input type="checkbox"/> Columbiana | <input type="checkbox"/> Lisbon | <input type="checkbox"/> Salineville |
| <input type="checkbox"/> Cleveland area | <input type="checkbox"/> Minerva | <input type="checkbox"/> Wellsville |
| <input type="checkbox"/> East Liverpool | <input type="checkbox"/> New Waterford | <input type="checkbox"/> Youngstown |
| <input type="checkbox"/> Other (please specify) _____ | | |

7. Do you have difficulty getting the transportation you need to any of the following types of destinations?

	No difficulty	Sometimes difficult	Frequently difficult	Always difficult	Not applicable to me
Your place of work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Medical offices, clinics or hospitals	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mental health care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dental care	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pharmacy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shopping (e.g., grocery, other)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
School	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Human service agencies or government offices	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recreational or social outings	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other trip purposes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. How likely would you be to use a bus route, if it were available where you live and need to go, and it was affordable?

- | | |
|--|--|
| <input type="checkbox"/> I would use it regularly | <input type="checkbox"/> I would not use it, but I know someone who would use it |
| <input type="checkbox"/> I would use it occasionally | |
| <input type="checkbox"/> I am not likely to use it | |

9. If you, or someone you know, used a bus route, for what purpose(s) would you/they ride?

- | | |
|---|--|
| <input type="checkbox"/> Work | <input type="checkbox"/> Medical appointments |
| <input type="checkbox"/> College/post-secondary education | <input type="checkbox"/> Shopping/errands |
| <input type="checkbox"/> K-12 school | <input type="checkbox"/> Other (please specify): _____ |

10. If you, or someone you know, used a bus route, how long would you/they be willing to walk (or travel in a wheelchair) to a bus stop?

- | | |
|--|---|
| <input type="checkbox"/> 1 block | <input type="checkbox"/> ¾ of a mile |
| <input type="checkbox"/> 2 or 3 blocks | <input type="checkbox"/> 1 mile |
| <input type="checkbox"/> A quarter of a mile | <input type="checkbox"/> More than 1 mile |
| <input type="checkbox"/> A half-mile | |

11. If a bus route served your community, but the nearest stop was too far from your home to walk, would you be able to get a ride to the nearest bus stop on a regular basis?

- No, I would not be able to get a ride.
- Yes, I would be able to get a ride.
- Other (please specify) _____

12. What is the most you'd be willing to pay for a one-way trip on the following types of services?

Advance reservation, door to door rides within Columbiana County	\$ _____
Advance reservation, door to door rides to places outside of the county, like Youngstown or Cleveland	\$ _____
Same-day rides (where you call or use an app to get picked up on the same day in a short timeframe) within Columbiana County	\$ _____
A public bus route (similar to the Make the Connection Shuttle in East Liverpool/Calcutta)	\$ _____

13. What is your age group?

Under 18

18-29

30-44

45-64

65-84

85+

14. Do you have a smartphone?

Yes

No

15. Do you or a member of your household have a disability that requires you/them to use a cane, walker, wheelchair, and/or other device to help you get around?

Yes

No

16. What is your ZIP code? _____

17. Do you have any other feedback or comments about public transportation, such as other changes you would like to see?

Thank you for your time!